



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Identify and Refer an Abused Person

Health Sciences and Social Services / Preventive Health

Unit Standard 260558 · NQF Level 3 · 6 Credits · 3 Days

COURSE OVERVIEW

This course equips learners with the knowledge and skills to identify signs of abuse, respond appropriately, and refer abused persons to relevant support services. It aims to build competence in handling sensitive situations with empathy and professionalism, while adhering to legal and ethical guidelines.

Category	Health Sciences and Social Services
Subfield	Preventive Health
Unit Standard	260558
Accreditation	SAQA Accredited · NQF Level 3 · 6 Credits
Duration	3 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Identify physical, emotional, sexual, and financial indicators of abuse.
- Apply appropriate communication techniques when interacting with a potential abuse victim.
- Demonstrate the correct procedure for referring an abused person to relevant support services.
- Evaluate the legal and ethical responsibilities when dealing with abuse cases.
- Implement safety measures for both the victim and the referrer during the referral process.
- Analyze case studies to determine the most suitable referral pathway.

WHO SHOULD ATTEND

- This course is designed for social workers, community health workers, educators, religious leaders, police officers, and any individuals who may encounter abused persons in their professional or volunteer capacity.

COURSE OUTLINE

Day 1: Understanding Abuse and the Role of the Service Provider

- Definitions and types of abuse: physical, emotional, sexual, financial, neglect
- Indicators and symptoms of abuse
- Legal and ethical considerations: confidentiality, mandatory reporting, consent
- The service provider's role in identifying and referring
- Barriers to disclosure and identification

Day 2: Communication, Assessment, and Referral Procedures

- Communication skills: active listening, empathy, non-judgmental approach
- Asking sensitive questions and responding to disclosure
- Safety and risk assessment: immediate danger, emergency vs. non-emergency
- Referral pathways: shelters, counselling, legal aid, medical services, police
- Documentation and reporting requirements

Day 3: Practical Application and Integration

- Role-play scenarios: identifying and responding to abuse
- Case studies: applying assessment and referral procedures
- Self-care and managing vicarious trauma
- Developing a workplace implementation plan
- Course review and assessment

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **6 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 17,900.00	R 17,900.00
1	In-House	R 23,300.00	R 23,300.00
1	On-Campus (Pretoria)	R 26,800.00	R 26,800.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	12 Aug 2026	On-Campus	Pretoria, South Africa
10 Aug 2026	12 Aug 2026	On-Campus	Mauritius
11 Aug 2026	13 Aug 2026	On-Campus	Durban, South Africa
11 Aug 2026	13 Aug 2026	On-Campus	Dubai, UAE
12 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
12 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa
17 Aug 2026	19 Aug 2026	On-Campus	Shenzhen, China
17 Aug 2026	19 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 260558) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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