



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Supervising Security Operations

Custom Courses / Security Management

Unit Standard AATICD-0150 · NQF Level 5 · 10 Credits · 5 Days

COURSE OVERVIEW

This course equips supervisors with the skills to effectively manage and coordinate security operations in a corporate environment. Participants will learn to oversee security personnel, implement security protocols, and respond to incidents while ensuring compliance with relevant legislation and organizational policies.

Category	Custom Courses
Subfield	Security Management
Unit Standard	AATICD-0150
Accreditation	SAQA Accredited · NQF Level 5 · 10 Credits
Duration	5 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply security management principles to coordinate daily security operations and personnel deployment.
- Analyze security risks and threats to develop effective response strategies and contingency plans.
- Evaluate the effectiveness of security systems and procedures to recommend improvements.
- Implement incident management protocols to ensure timely and appropriate responses to security breaches.
- Demonstrate leadership skills in directing security teams and fostering a culture of safety and vigilance.
- Design security awareness programs to educate staff on security policies and procedures.

WHO SHOULD ATTEND

- This course is designed for current or aspiring security supervisors, team leaders, and managers responsible for overseeing security operations in corporate, industrial, or institutional settings.

COURSE OUTLINE

Day 1: Foundations of Security Operations Management

- Introduction to SAQA and unit standard requirements
- Legal framework: PSIRA Act, Criminal Procedure Act, National Key Points Act
- Roles and responsibilities of a security supervisor
- Risk assessment methodologies
- Security planning and resource allocation
- Security operations center structure and functions
- Communication protocols and reporting lines
- Ethics and professionalism in security

Day 2: Operational Planning and Resource Management

- Shift scheduling and briefing techniques
- Deployment of security personnel: static, patrol, and response
- Standard operating procedures for access control
- Patrol planning and route optimization
- Equipment management: radios, vehicles, CCTV
- Incident reporting and documentation procedures
- Stakeholder communication: clients, police, emergency services
- Supervisory oversight and spot checks

Day 3: Incident Management and Emergency Response

- Types of incidents: theft, vandalism, trespass, fire, medical, bomb threats
- Incident command system (ICS) for security supervisors
- Emergency response procedures: evacuation, lockdown, shelter-in-place
- First aid and fire response coordination
- Evidence preservation and scene management
- Post-incident debriefing and critical incident stress management
- Writing incident reports and statements
- Legal considerations during incidents

Day 4: Monitoring, Surveillance, and Technology

- CCTV system components and operation
- Monitoring techniques: live viewing, playback, incident recording
- Alarm system management: intrusion, fire, panic alarms
- Access control systems: biometrics, card readers, intercoms
- Integration of security technologies
- Data privacy and retention policies
- Troubleshooting common technical issues
- Technology audits and maintenance schedules

Day 5: Leadership, Compliance, and Continuous Improvement

- Leadership styles and team motivation
- Performance management: KPIs, appraisals, corrective action
- Training and development of security staff
- Compliance audits and inspections
- Client relationship management and service level agreements

- Continuous improvement: incident trend analysis, feedback loops
- Record keeping and documentation standards
- Final assessment and course wrap-up

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **10 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 24,200.00	R 24,200.00
1	In-House	R 31,400.00	R 31,400.00
1	On-Campus (Pretoria)	R 36,200.00	R 36,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	14 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
17 Aug 2026	21 Aug 2026	On-Campus	Harare, Zimbabwe
17 Aug 2026	21 Aug 2026	On-Campus	Shenzhen, China
24 Aug 2026	28 Aug 2026	On-Campus	Bangkok, Thailand
24 Aug 2026	28 Aug 2026	On-Campus	Victoria Falls, Zimbabwe
31 Aug 2026	04 Sep 2026	On-Campus	Lusaka, Zambia
31 Aug 2026	04 Sep 2026	On-Campus	London, UK

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard AATICD-0150) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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