



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Public Sector Leadership

Custom Courses / Leadership and Management

Unit Standard AATICD-0176 · NQF Level 5 · 10 Credits · 5 Days

COURSE OVERVIEW

This course equips public sector managers and aspiring leaders with the competencies to navigate the unique challenges of governance, policy implementation, and ethical leadership in South Africa. Participants will develop strategic thinking, stakeholder engagement, and accountability skills essential for driving service delivery excellence.

Category	Custom Courses
Subfield	Leadership and Management
Unit Standard	AATICD-0176
Accreditation	SAQA Accredited · NQF Level 5 · 10 Credits
Duration	5 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Analyze the constitutional and legislative framework governing public sector leadership in South Africa.
- Apply ethical decision-making principles to resolve complex governance challenges.
- Evaluate strategies for effective stakeholder engagement and community participation.
- Demonstrate accountability and transparency in resource management and service delivery.
- Design a strategic plan that aligns with Batho Pele principles and government priorities.
- Implement performance management systems to enhance team productivity and public value.

WHO SHOULD ATTEND

- Current and aspiring managers, supervisors, and team leaders within the South African public sector, including national, provincial, and local government departments, as well as public entities and agencies.

COURSE OUTLINE

Day 1: Foundations of Public Sector Leadership

- Overview of the South African public sector landscape
- Constitutional and legislative framework (Constitution, PFMA, PSA)
- Leadership vs management in the public sector
- Ethical leadership and Batho Pele principles
- Role of leadership in service delivery and good governance
- Introduction to King IV and public sector governance
- Stakeholder expectations and accountability

Day 2: Strategic Leadership and Policy Implementation

- Strategic planning in the public sector (SOPs, IDPs)
- Policy formulation, adoption, and implementation
- Results-based management and performance monitoring
- Translating strategy into operational plans
- Leading change in public organisations
- Case studies on policy implementation successes and failures
- Tools for strategic alignment

Day 3: People Management and Transformational Leadership

- Transformational leadership theory and practice
- Emotional intelligence and self-awareness for leaders
- Diversity management and employment equity
- Performance management and development systems
- Coaching and mentoring for public sector staff
- Building high-performance teams
- Conflict resolution and negotiation skills

Day 4: Financial Stewardship and Resource Management

- Public Financial Management Act (PFMA) and Treasury regulations
- Budgeting processes and expenditure management
- Supply chain management and procurement
- Internal controls and risk management
- Audit processes and oversight
- Ethical financial decision-making
- Case studies on financial mismanagement and corrective actions

Day 5: Integrated Leadership and Future Challenges

- Integrated leadership framework for public sector
- Leading digital transformation and innovation
- Citizen engagement and participatory governance
- Crisis leadership and resilience
- Personal leadership development planning
- Peer feedback and reflection
- Course synthesis and action planning

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **10 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 17,700.00	R 17,700.00
1	In-House	R 23,100.00	R 23,100.00
1	On-Campus (Pretoria)	R 26,700.00	R 26,700.00

UPCOMING SESSIONS

Start	End	Method	Venue
24 Aug 2026	28 Aug 2026	On-Campus	Victoria Falls, Zimbabwe
24 Aug 2026	28 Aug 2026	On-Campus	Bangkok, Thailand
31 Aug 2026	04 Sep 2026	On-Campus	Lusaka, Zambia
31 Aug 2026	04 Sep 2026	On-Campus	London, UK
07 Sep 2026	11 Sep 2026	On-Campus	Mauritius
07 Sep 2026	11 Sep 2026	On-Campus	Pretoria, South Africa
07 Sep 2026	11 Sep 2026	On-Campus	Abu Dhabi, UAE
07 Sep 2026	11 Sep 2026	On-Campus	Harare, Zimbabwe

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard AATICD-0176) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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