



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Healthcare Management

Custom Courses / Health, Safety and Environment (HSE)

Unit Standard AATICD-0244 · NQF Level 5 · 10 Credits · 5 Days

COURSE OVERVIEW

This course equips healthcare professionals and managers with the skills to effectively manage healthcare services, resources, and teams. It covers strategic planning, quality improvement, financial management, and regulatory compliance within the South African healthcare context.

Category	Custom Courses
Subfield	Health, Safety and Environment (HSE)
Unit Standard	AATICD-0244
Accreditation	SAQA Accredited · NQF Level 5 · 10 Credits
Duration	5 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply principles of healthcare management to improve service delivery and patient outcomes.
- Analyze healthcare policies and regulatory frameworks to ensure compliance and ethical practice.
- Evaluate financial management techniques for budgeting, cost control, and resource allocation.
- Design quality improvement initiatives using evidence-based approaches.
- Implement human resource management strategies for effective team leadership and staff development.
- Demonstrate effective communication and conflict resolution skills in a multidisciplinary healthcare environment.

WHO SHOULD ATTEND

- Healthcare practitioners, clinical managers, hospital administrators, and aspiring healthcare leaders seeking to enhance their management competencies.

COURSE OUTLINE

Day 1: Introduction to Healthcare Management and the South African Healthcare System

- Overview of the South African healthcare system: public, private, and NGOs
- Key legislation: National Health Act, Health Professions Act, and patient rights
- Core management functions: planning, organising, leading, controlling
- Ethical principles in healthcare: autonomy, beneficence, non-maleficence, justice
- Role of healthcare managers in different settings (hospitals, clinics, community health)

Day 2: Strategic Planning and Financial Management in Healthcare

- Strategic planning process: mission, vision, goals, objectives
- SWOT analysis and environmental scanning in healthcare
- Budgeting types: operational, capital, and programme budgets
- Financial management: revenue cycle, cost analysis, and financial reporting
- Resource allocation and efficiency in healthcare delivery

Day 3: Human Resource Management and Leadership in Healthcare

- HR planning and recruitment in healthcare
- Staff retention strategies and motivation
- Leadership theories: transformational, transactional, situational
- Team dynamics and conflict resolution
- Performance appraisal and continuous professional development

Day 4: Quality Improvement and Patient Safety in Healthcare

- Quality improvement frameworks: PDSA, Lean, Six Sigma
- Patient safety: adverse events, root cause analysis, and incident reporting
- Clinical governance and accreditation standards (e.g., COHSASA)
- Patient experience and satisfaction surveys
- Using health informatics for quality monitoring

Day 5: Operational Management and Practical Integration

- Operations management: patient flow, scheduling, and capacity management
- Supply chain management: procurement, inventory, and logistics
- Emergency preparedness and business continuity planning
- Case study: integrating strategic, financial, HR, and quality management
- Final assessment and course wrap-up

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **10 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 24,200.00	R 24,200.00
1	In-House	R 31,400.00	R 31,400.00
1	On-Campus (Pretoria)	R 36,200.00	R 36,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	14 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
17 Aug 2026	21 Aug 2026	On-Campus	Harare, Zimbabwe
17 Aug 2026	21 Aug 2026	On-Campus	Shenzhen, China
24 Aug 2026	28 Aug 2026	On-Campus	Bangkok, Thailand
24 Aug 2026	28 Aug 2026	On-Campus	Victoria Falls, Zimbabwe
31 Aug 2026	04 Sep 2026	On-Campus	Lusaka, Zambia
31 Aug 2026	04 Sep 2026	On-Campus	London, UK

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

- 1. Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard AATICD-0244) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
- 2. Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
- 3. Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
- 4. Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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